

## Philips HeartStart Onsite HS1



### Status Indicator: Status light



#### Status indicator when AED is ready for use:

Status light flashes green



#### Status indicator when AED is NOT ready for use:

Status light is off  
Info button flashes



### Battery Life:

4 years from installation

### Pad Life:

2 years

### Pediatric Function:

Pedi pads available

### Shock Function:

Semi automatic



On/Off button



Information  
button



Shock button  
& warning light

## What to do if...

### The Ready light is off and the AED is beeping/ chirping

If the blue i-button is flashing and the AED is emitting a series of single chips

- ♥ There is a problem with the battery or pads. Press the i-button.
- ♥ Remove the battery for 5-10 seconds and reinstall it.
- ♥ Make sure the pad cartridge is installed properly. Remove and reinstall it.

\*Release the cartridge by sliding the latch on top of the AED. *Do not* pull on the green handle where it says PULL - this will open the pads and should only be done during an emergency.



#### If the AED is emitting a series of triple chirps

- ♥ Remove the battery for 5-10 seconds and reinstall it.
- ♥ Contact Philips technical support at 1-844-531-6861.

### The Ready light is off and the AED is not beeping/ chirping

- ♥ Remove the battery for 5-10 seconds and reinstall it.

If that does not resolve the issue, the AED may need a new battery or may have an issue.

- ♥ Contact Philips technical support at 1-844-531-6861.
- ♥ If the battery was installed more than 3.5 years ago, contact Via for a new one and open a support ticket on [onlineoversight.com](https://onlineoversight.com).

**If your AED is still not ready for use after following this guide, reach out to Via's service team at [info@viaheartproject.org](mailto:info@viaheartproject.org) or 800-284-0125, or check the [full manufacturer manual](#) for more.**